Software manual

- *Starting the software* ……. Page 3
- *Software settings* ……. Page 3

- *BRP Sport Boats* ……. Page 4
- *BRP 4-TEC rS* ……. Page 12
- *BRP 4-TEC iS* ……. Page 20
- *BRP 4-TEC* ……. Page 29
- *BRP DI* ……. Page 37
- *BRP carburetor* ……. Page 45
- *Yamaha* ……. Page 46
- *Kawasaki Ficht* ……. Page 53
- *Kawasaki 12F/15F* ……. Page 59
- *Kawasaki Ultra 250/260/300* ……. Page 64
- *Polaris Ficht models* ……. Page 70
- *Polaris* 4-stroke ……. Page 76
- *Honda* ……. Page 80
- *Benelli* ……. Page 82
- *Support* ……. Page 87
- *Updates* ……. Page 88
- *Important Links* ……. Page 89

Starting the software

Double click the icon placed on your desktop

Windows Vista/7 run as "Administrator"
(see software installation guide)

Software settings

Please choose your preferred language.

The COM Port will automatically be selected at time of software installation.

Please be advised, that the COM Port settings in Scan-Sea and Windows have to be identical, otherwise no connection can be established!

Back to Main Menu

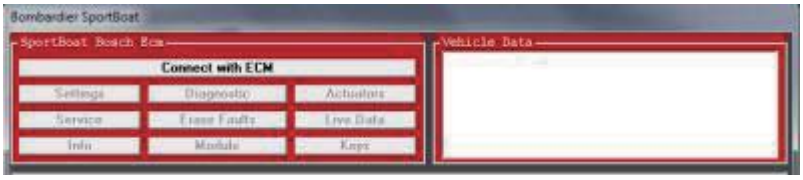
BRP Sport Boats

- *Select model* ..... Page 5
- *Connect to ECM* ..... Page 5
- *Settings* ..... Page 6
- *Service* ..... Page 6
- *Info* ..... Page 7
- *Actuators* ..... Page 8
- *Live Data* ..... Page 8/9
- *Keys* ..... Page 9/10
- *Module* ..... Page 10
- *Diagnostic* ..... Page 11
- *Erase faults* ..... Page 11

Back to Main Menu

Select Protocol

Connect with ECM



After reading the data, all HIGHLIGHTED functions are available

Back to Main Menu

Back to BRP Sport Boat Menu

Settings

Close Throttle (reset), change language and Cluster unit

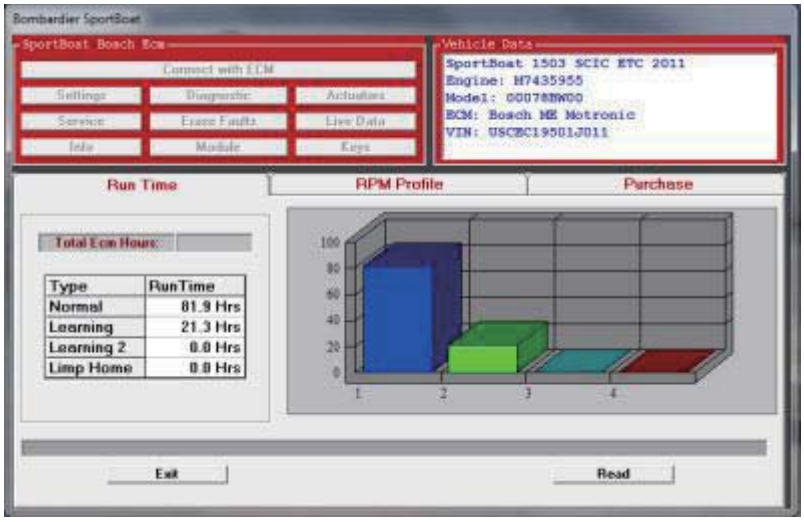
Service

Reset Service and Supercharger hours

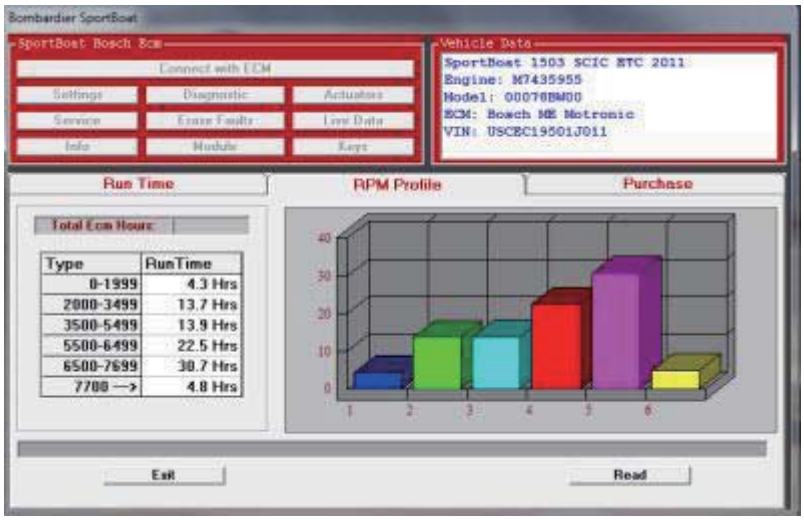
Back to Main Menu

Back to BRP Sport Boat Menu

Info



Run time Info



RPM time Info

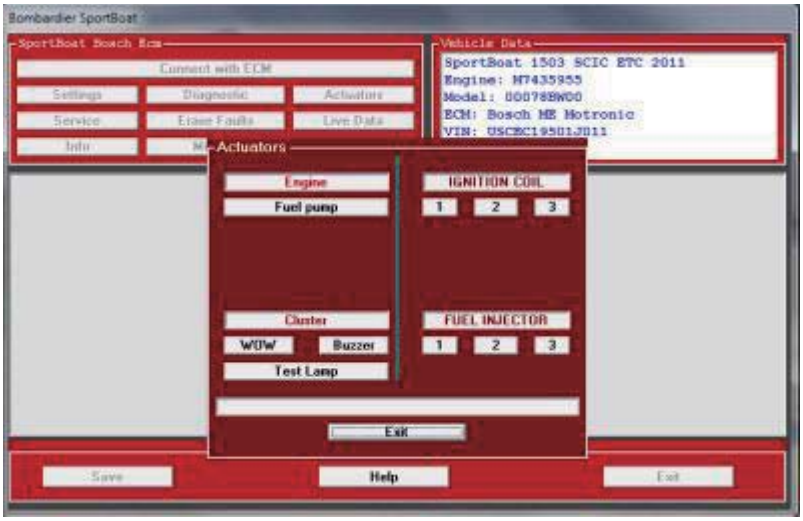
Back to Main Menu
Back to BRP Sport Boat Menu

Actuators

Scan-Sea sends a signal to the Ski ECM to activate the selected element (fuel pump, buzzer, etc.). The part either responds to the signal "Activated" or not "Not activated".

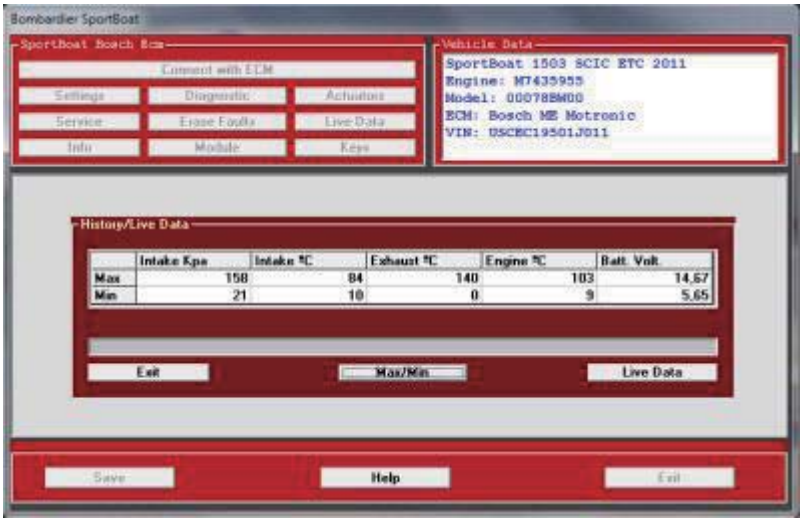
However, this does not indicate if this particular part is working properly or not. The actuators only show if there is a communication between the ECU and the part at this time.

The actuator function is not to detect if a part is defect or not. It is just a quick possibility to see if the part is electronically able to communicate with the ecu, but only at this time. The only way to check these parts is to test them mechanically.



Choose a highlighted button and see the action

Live Data



Historical data information

Back to Main Menu

Back to BRP Sport Boat Menu

Live Data

Live data, important (e.g. to check regulator rectifier)

Keys

Program new “Normal”, “Learning” of “Rental” Key.
Erase “Single” or “All” key(s).

Back to Main Menu
Back to BRP Sport Boat Menu

Keys

Please be advised, not to connect or disconnect the K.P.S. to or from the scanner unless the software explicitly asks you to.

When the countdown window appears, please move the lanyard on the KPS to find the correct connector point. As soon as the connection has been established, the countdown window closes.

Program/Erase keys

Module

Shows ECM and Cluster information

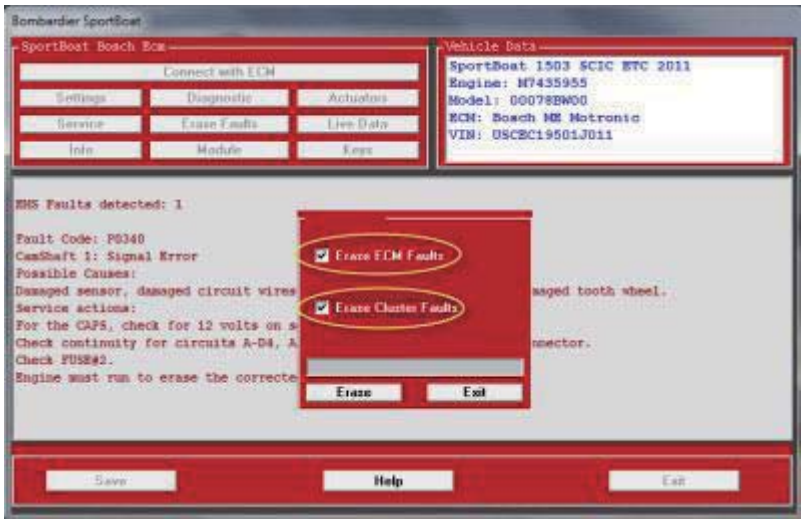
Back to Main Menu

Back to BRP Sport Boat Menu

Diagnostic

Software reads faults and fault codes, possible causes and service action.

Erase fault codes



Erase ECM and/or Cluster fault codes

Back to Main Menu

Back to BRP Sport Boat Menu

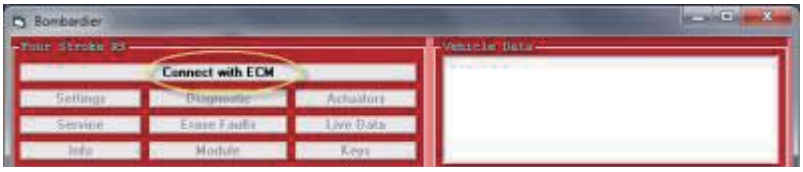
BRP rS models

- *Select model* ..... Page 13
- *Connect to ECM* ..... Page 13
- *Settings* ..... Page 14
- *Service* ..... Page 14
- *Info* ..... Page 15
- *Actuators* ..... Page 15
- *Live Data* ..... Page 16/17
- *Keys* ..... Page 17
- *Module* ..... Page 18
- *Diagnostic* ..... Page 18
- *Erase faults* ..... Page 19

Back to Main Menu

Select Protocol

Connect with ECM



After reading the data, all HIGHLIGHTED functions are available

Back to Main Menu

Back to BRP rS Menu

Settings

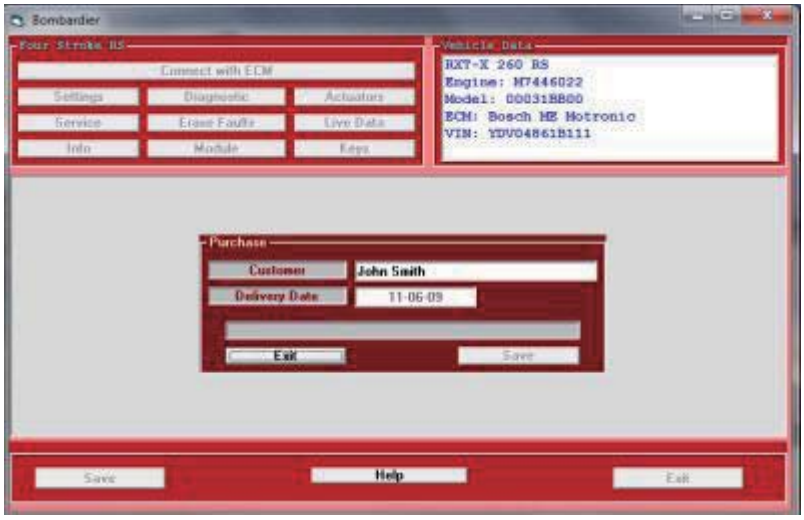
Close Throttle (reset), change language and Cluster unit

Service

Reset Service and Supercharger hours

Back to Main Menu
Back to BRP rS Menu

Info



Info

Actuators

Scan-Sea sends a signal to the Ski ECM to activate the selected element (fuel pump, buzzer, etc.). The part either responds to the signal "Activated" or not "Not activated".

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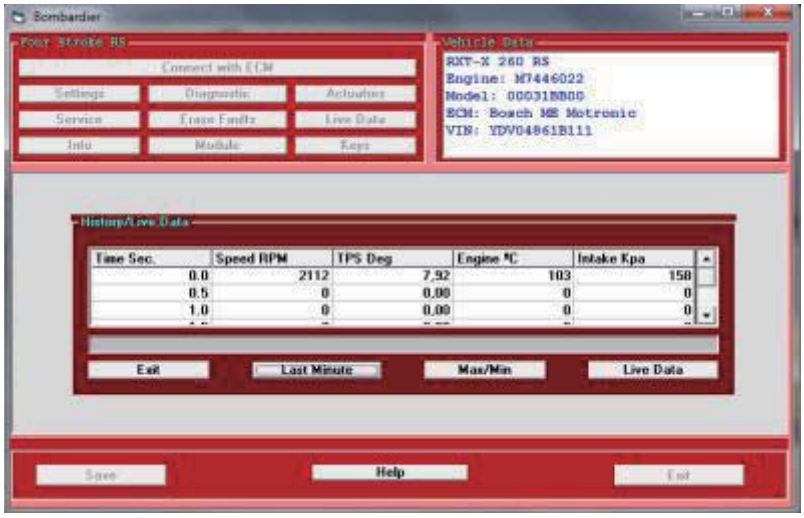
The actuator function is not to detect if a part is defect or not. It is just a quick possibility to see if the part is electronically able to communicate with the ecu, but only at this time. The only way to check these parts is to test them mechanically.

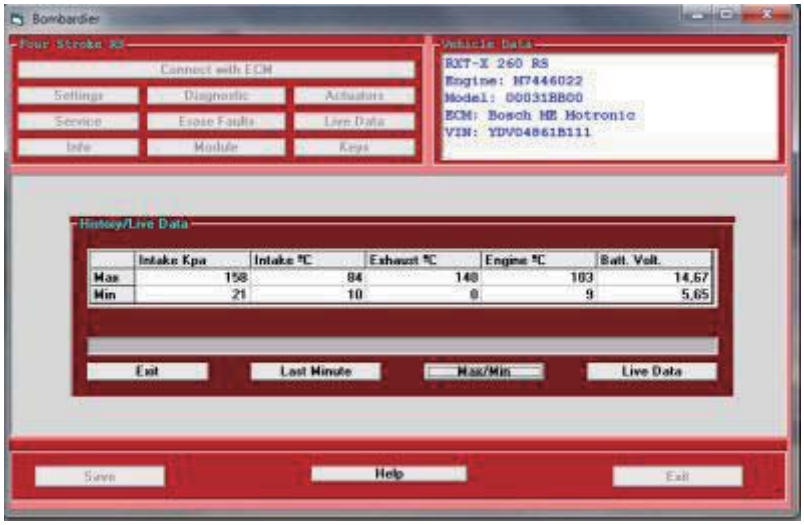
Choose a highlighted button and see the action

Back to Main Menu
Back to BRP rS Menu

Live Data



Last minute information



Min/Max information

Back to Main Menu
Back to BRP rS Menu

Live Data

Live data, important (e.g. to check regulator rectifier)

Keys

Please be advised, not to connect or disconnect the K.P.S. to or from the scanner unless the software explicitly asks you to.

When the countdown window appears, please move the lanyard on the KPS to find the correct connector point. As soon as the connection has been established, the countdown window closes.

Program new “Normal”, “Learning” of “Rental” Key.
Erase “Single” or “All” key(s).

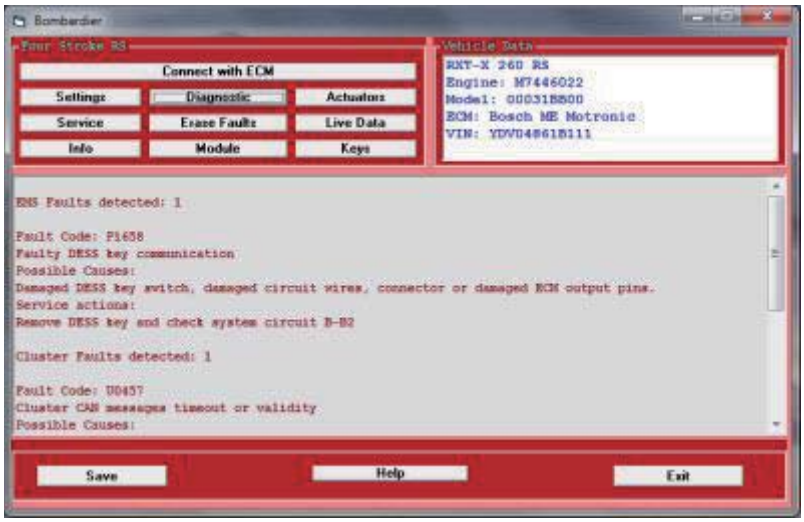
Back to Main Menu

Back to BRP rS Menu

Module

Shows ECM, I-Control and Cluster information

Diagnostic



Software reads faults and fault codes, possible causes and service action.

Back to Main Menu

Back to BRP rS Menu

Erase fault codes

Erase ECM, Cluster and I-Control faults

Back to Main Menu
Back to BRP rS Menu

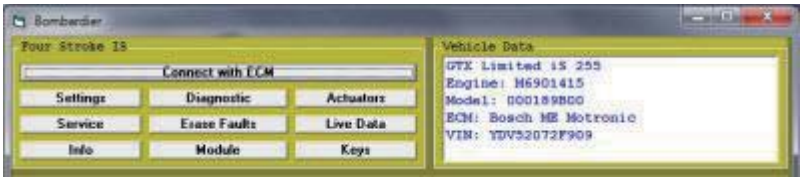
BRP iS models

- *Select model* ..... Page 21
- *Connect to ECM* ..... Page 21
- *Settings* ..... Page 22
- *Service* ..... Page 22
- *Info* ..... Page 23
- *Actuators* ..... Page 23
- *Live Data* ..... Page 24/25
- *Keys* ..... Page 25
- *Module* ..... Page 26
- *Diagnostic* ..... Page 26
- *Erase faults* ..... Page 27

Back to Main Menu

Select Protocol

Connect with ECM



After reading the data, all HIGHLIGHTED functions are available

Back to Main Menu

Back to BRP iS Menu

Settings

Close Throttle (reset), change language and Cluster unit

Service

Reset Service and Supercharger hours

Back to Main Menu
Back to BRP iS Menu

Info

Info

Actuators

Scan-Sea sends a signal to the Ski ECM to activate the selected element (fuel pump, buzzer, etc.). The part either responds to the signal "Activated" or not "Not activated".

However, this does not indicate if this particular part is working properly or not. The actuators only show if there is a communication between the ECU and the part at this time.

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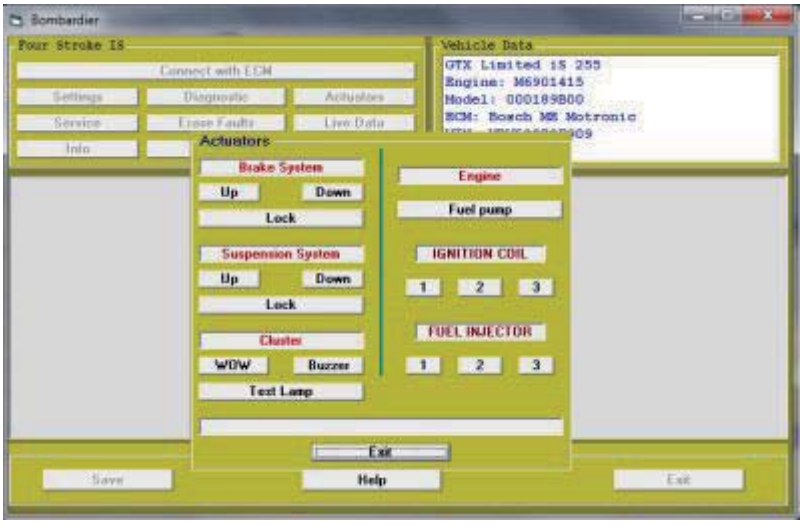


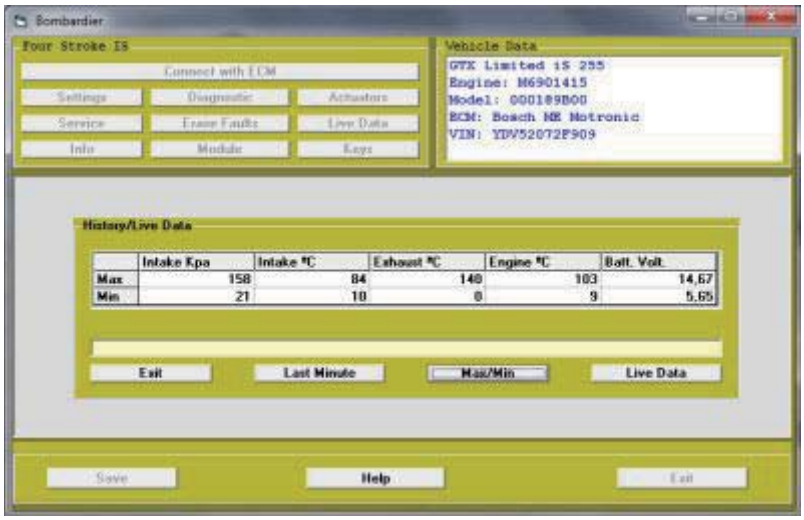
Choose a highlighted button and see the action

Back to Main Menu

Back to BRP iS Menu

Live Data

Last minute information



Min/Max information

Back to Main Menu
Back to BRP iS Menu

Live Data

Live data, important (e.g. to check regulator rectifier)

Keys

Please be advised, not to connect or disconnect the K.P.S. to or from the scanner unless the software explicitly asks you to.

When the countdown window appears, please move the lanyard on the KPS to find the correct connector point. As soon as the connection has been established, the countdown window closes.

Program new "Normal", "Learning" of "Rental" Key.
Erase "Single" or "All" key(s).

Back to Main Menu

Back to BRP iS Menu

Module

Shows ECM, I-Control and Cluster information

Diagnostic

Software reads faults and fault codes, possible causes and service action.

Back to Main Menu

Back to BRP iS Menu

Erase fault codes

Erase ECM, Cluster and I-Control faults

Back to Main Menu
Back to BRP iS Menu

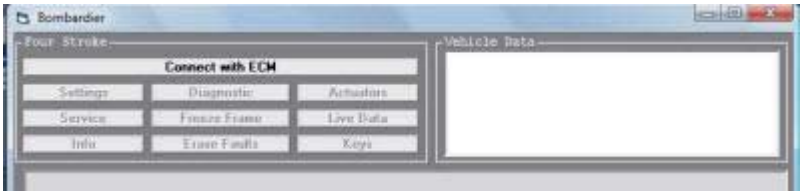
BRP 4-TEC

- *Select model* ..... Page 29
- *Connect to ECM* ..... Page 29
- *Settings* ..... Page 30
- *Service* ..... Page 31
- *Info* ..... Page 31/32
- *Actuators* ..... Page 32
- *Live Data* ..... Page 33/34
- *Keys* ..... Page 34/35
- *Diagnostic* ..... Page 35
- *Freeze Frame* ..... Page 36
- *Erase faults* ..... Page 36

Back to Main Menu

Select Protocol

Connect with ECM



After reading the data, all HIGHLIGHTED functions are available

Back to Main Menu
Back to BRP 4-TEC Menu

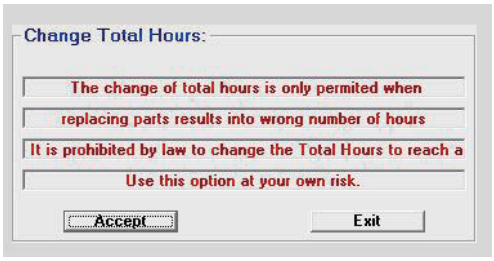
Settings

Change Total hours, language, Cluster unit and Options.
Synchronice ECM and Cluster.

Please be advised:

IT IS PROHIBITED BY LAW TO CHANGE THE TOTAL NUMBER OF HOURS TO REACH A BETTER SALE OF THE

WATERCRAFT. THE MANUFACTURER/DISTRIBUTOR OR SELLER OF SCAN-SEA IS NOT RESPONSIBLE FOR MIS-USAGE.



The software allows you also to change the total hours of a PWC!

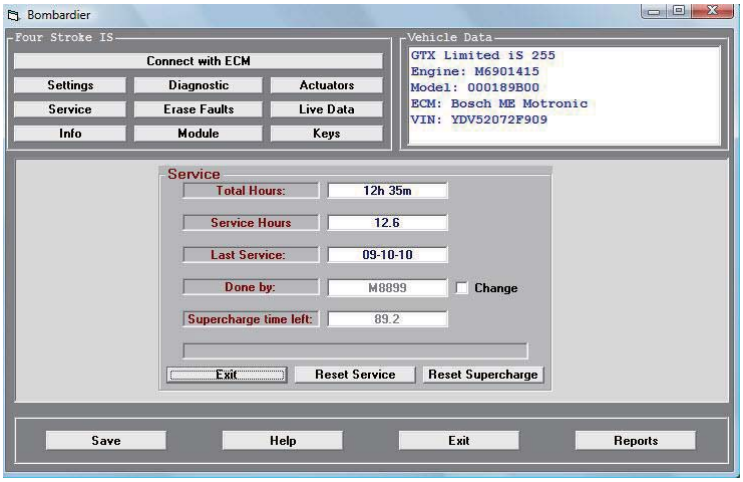
The change of total number of hours is only permitted when replacing parts results into wrong number of hours.

For example: a new ECM was installed and the hours displayed are zero. In this case it is appropriate to change the hours back to the original number.

Back to Main Menu

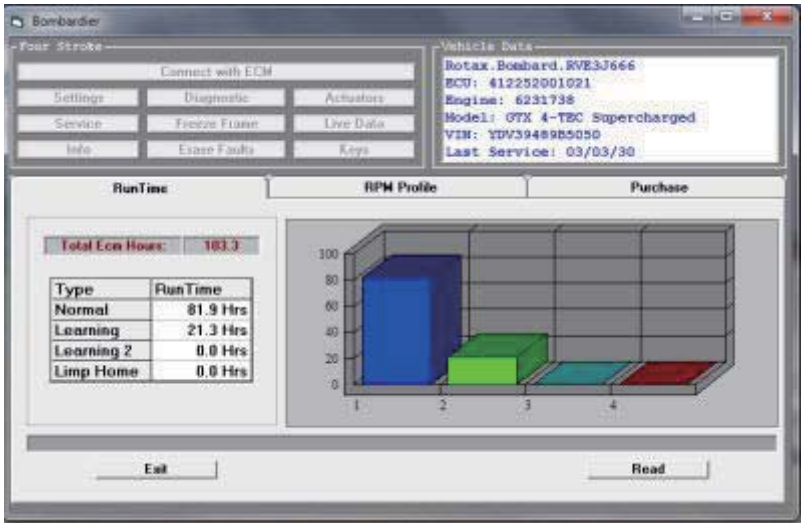
Back to BRP 4-TEC Menu

Service



Resetting service hours as well as the supercharger hours

Info



Run Time Information

Back to Main Menu
Back to BRP 4-TEC Menu

Info

RPM Information

Actuators

Scan-Sea sends a signal to the Ski ECM to activate the selected element (fuel pump, buzzer, etc.). The part either responds to the signal "Activated" or not "Not activated".

However, this does not indicate if this particular part is working properly or not. The actuators only show if there is a communication between the ECU and the part at this time.

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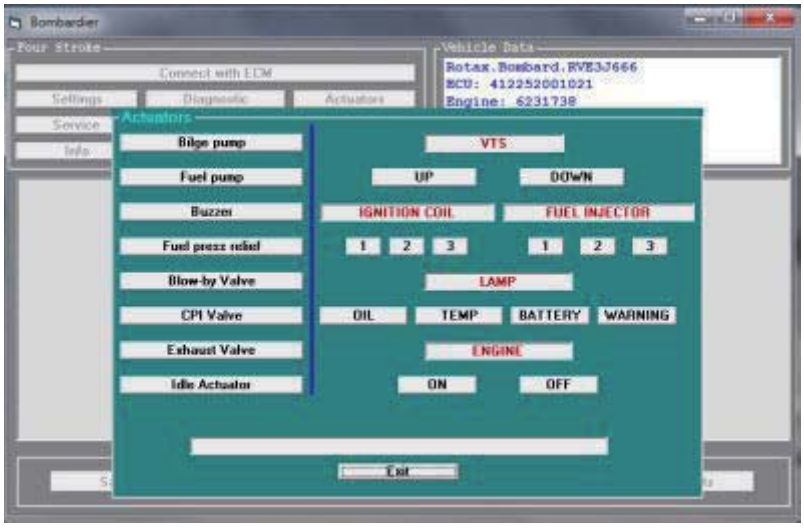


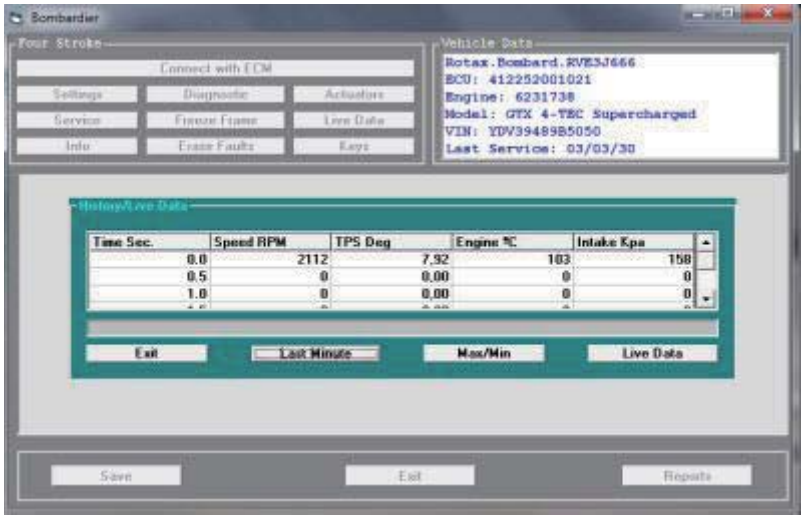
Choose a highlighted button and see the action

Back to Main Menu

Back to BRP 4-TEC Menu

Live Data

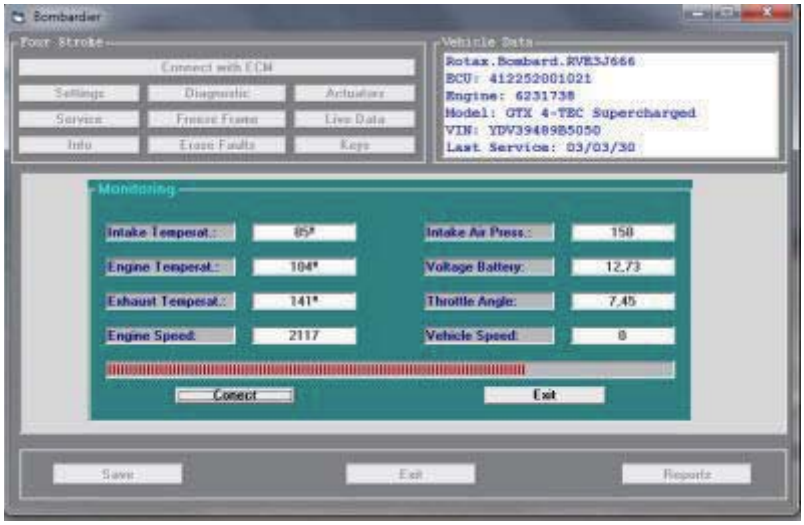
Last Minute information



Information Max/Min

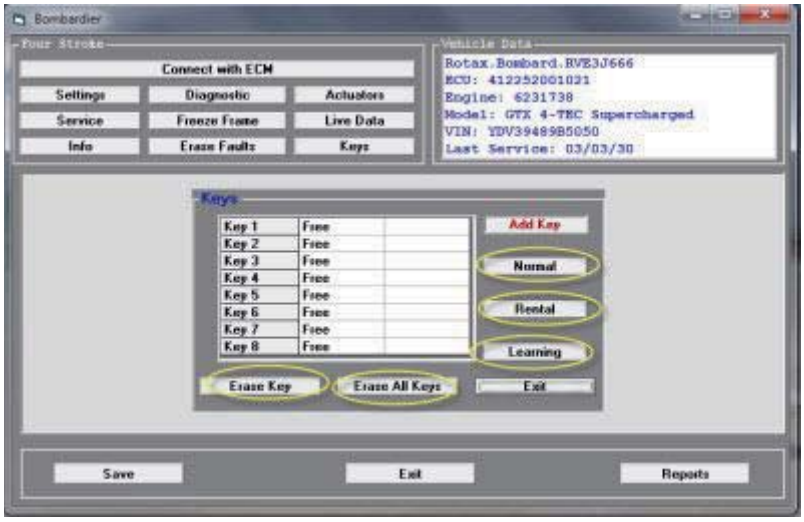
Back to Main Menu
Back to BRP 4-TEC Menu

Live Data



Live data, important (e.g. to check regulator rectifier)

Keys



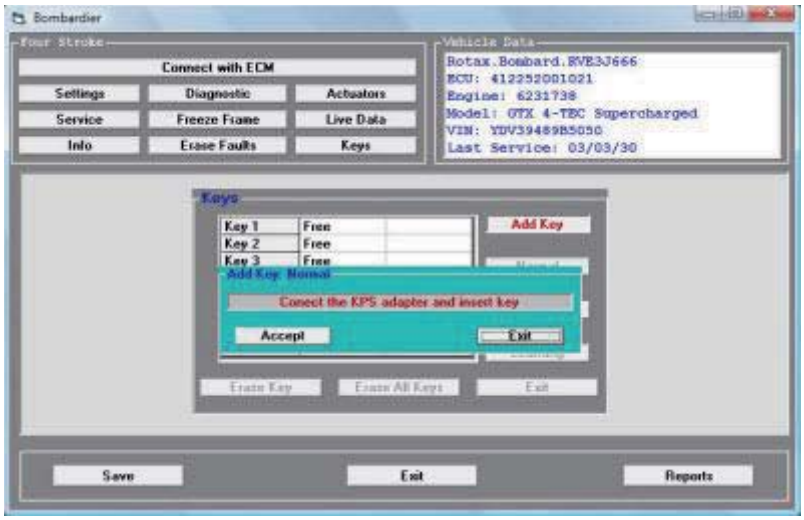
Program new “Normal”, “Learning” of “Rental” Key.
Erase “Single” or “All” key(s).

Back to Main Menu
Back to BRP 4-TEC Menu

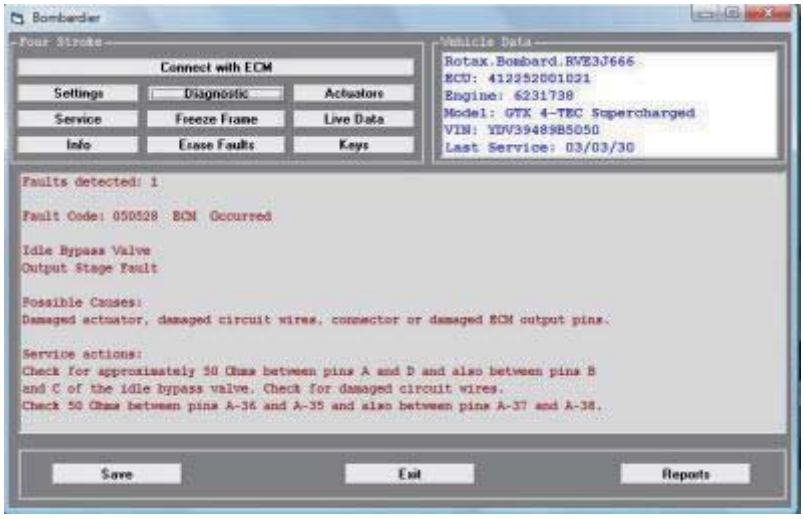
Keys

Please be advised, not to connect or disconnect the K.P.S. to or from the scanner unless the software explicitly asks you to.

When the countdown window appears, please move the lanyard on the KPS to find the correct connector point. As soon as the connection has been established, the countdown window closes



Diagnostic

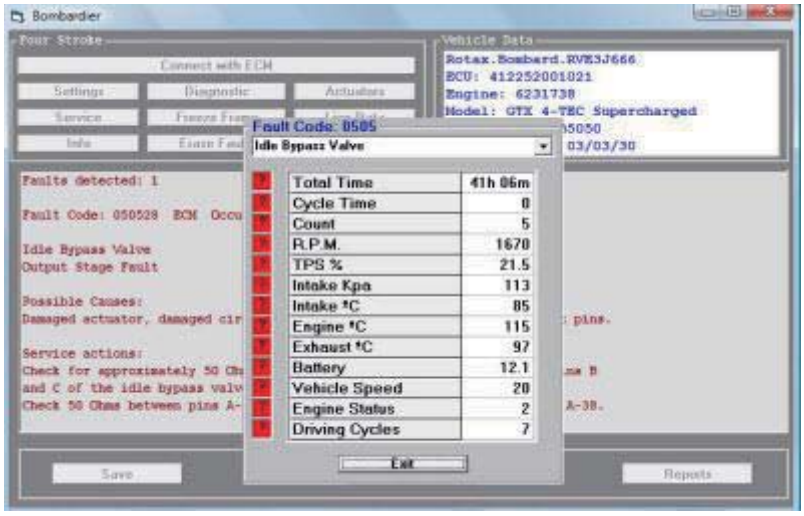


Software reads faults and fault codes, possible causes and service action.

Back to Main Menu

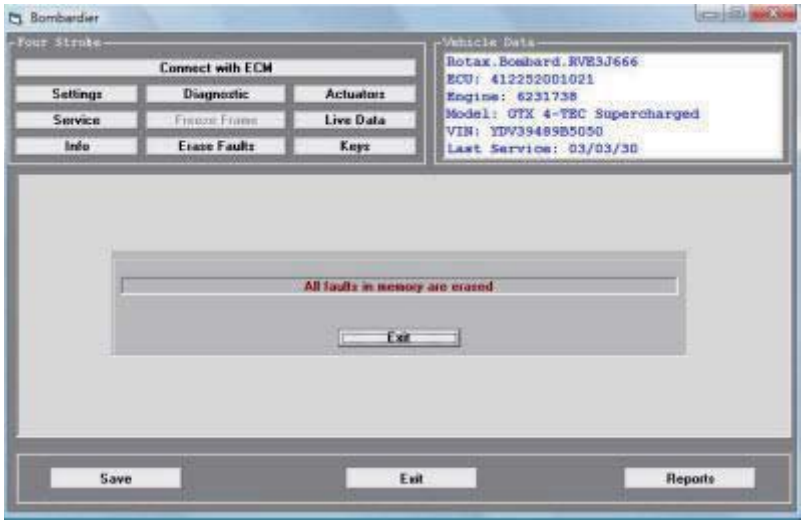
Back to BRP 4-TEC Menu

Freeze Frame



The freeze frame shows additional (helpful) information about the PWC condition by the time the fault occurred

Erase faults codes



Erase fault codes

Back to Main Menu

Back to BRP 4-TEC Menu

BRP DI

- *Select model* ..... Page 38
- *Connect to ECM* ..... Page 38
- *Settings* ..... Page 39
- *Service* ..... Page 40
- *Info* ..... Page 40
- *Actuators* ..... Page 41
- *Live Data* ..... Page 41/42
- *Keys* ..... Page 43
- *Diagnostic* ..... Page 43
- *Erase faults* ..... Page 44

Back to Main Menu

Back to BRP DI Menu

Select Protocol

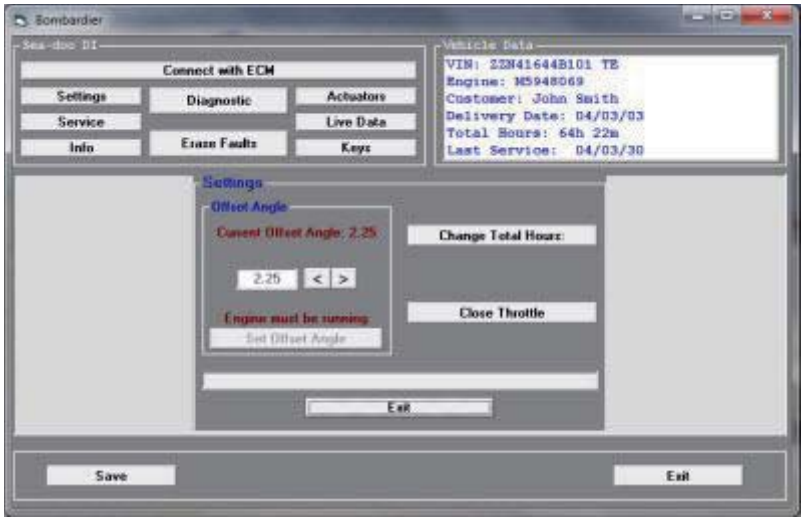
Connect with ECM

After reading the data, all HIGHLIGHTED functions are available

Back to Main Menu

Back to BRP DI Menu

Settings

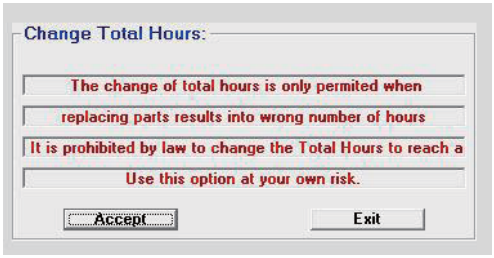


Change Offset Angle, reset Throttle and change Total hours,

Please be advised:

IT IS PROHIBITED BY LAW TO CHANGE THE TOTAL NUMBER OF HOURS TO REACH A BETTER SALE OF THE

WATERCRAFT. THE MANUFACTURER/DISTRIBUTOR OR SELLER OF SCAN-SEA IS NOT RESPONSIBLE FOR MIS-USAGE.



The software allows you also to change the total hours of a PWC!

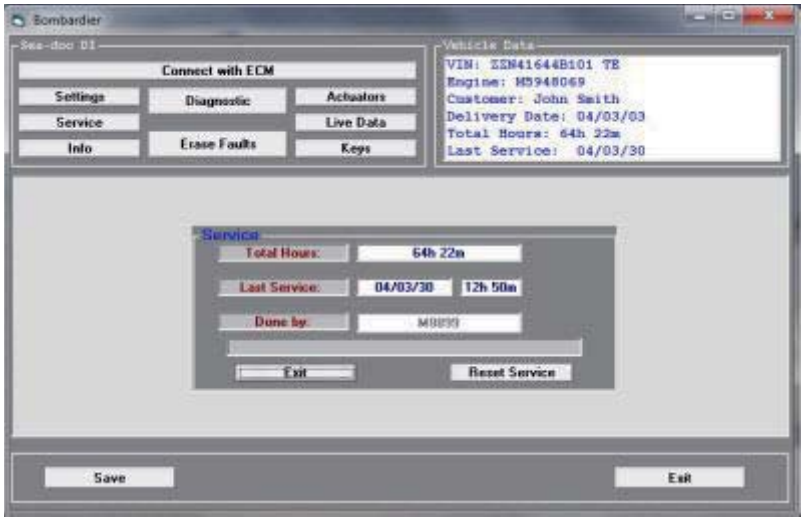
The change of total number of hours is only permitted when replacing parts results into wrong number of hours.

For example: a new ECM was installed and the hours displayed are zero. In this case it is appropriate to change the hours back to the original number.

Back to Main Menu

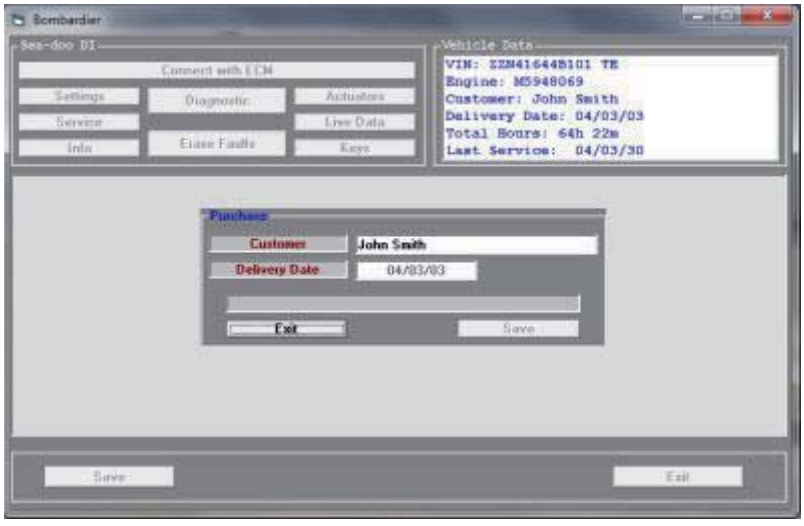
Back to BRP DI Menu

Service



Resetting service hours

Info



Information

Back to Main Menu

Back to BRP DI Menu

Actuators

Scan-Sea sends a signal to the Ski ECM to activate the selected element (fuel pump, buzzer, etc.). The part either responds to the signal "Activated" or not "Not activated".

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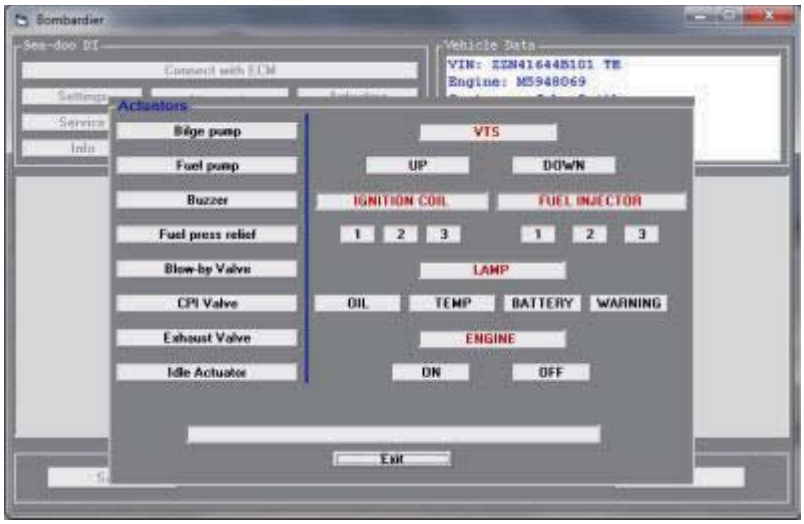
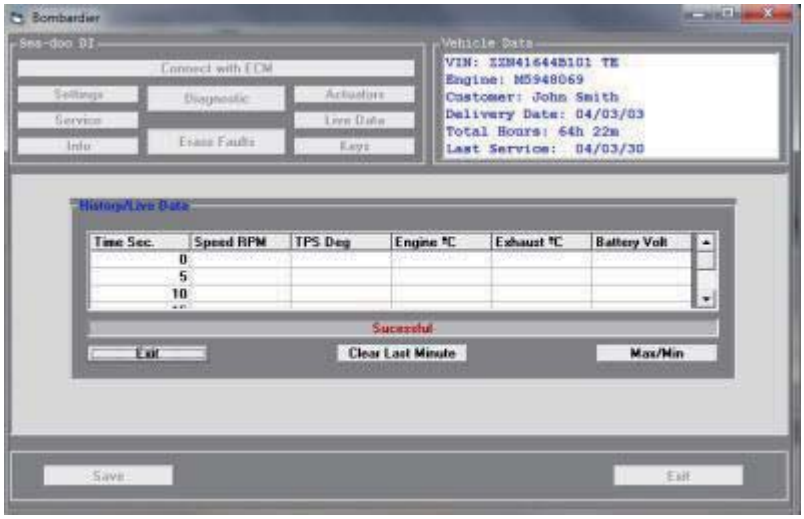


Choose a highlighted button and see the action

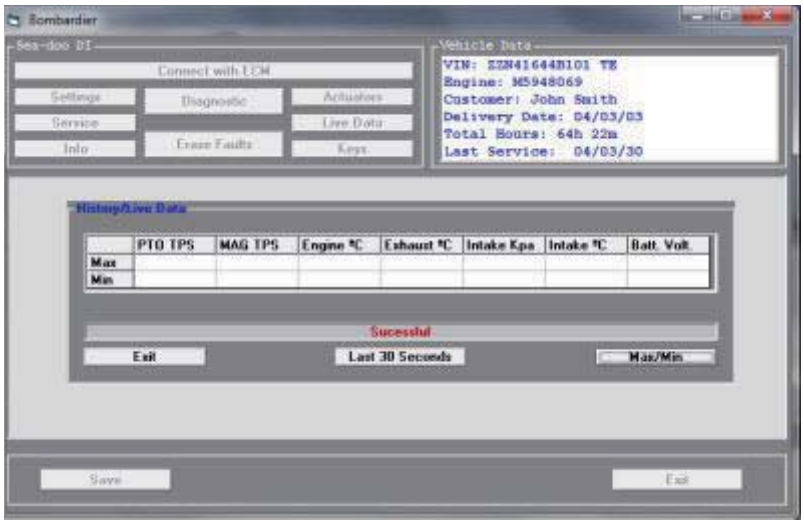
Live Data



Last 30 seconds

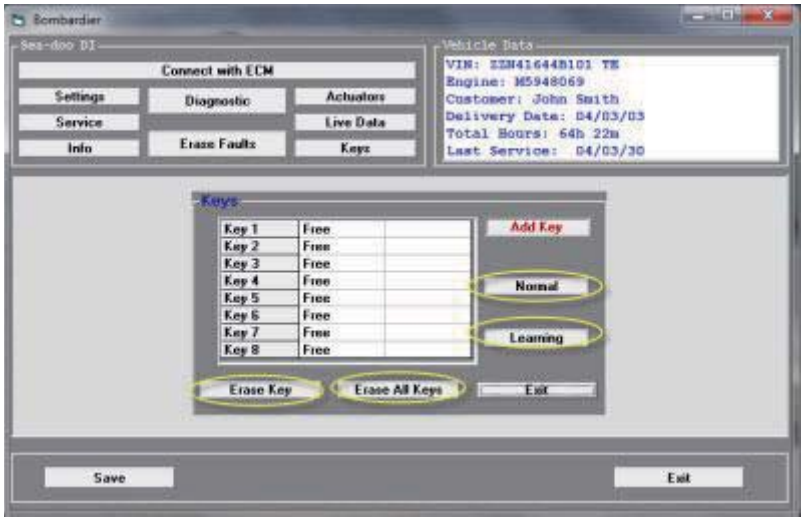
Back to Main Menu
Back to BRP DI Menu

Live Data



Information Max/Min

Keys



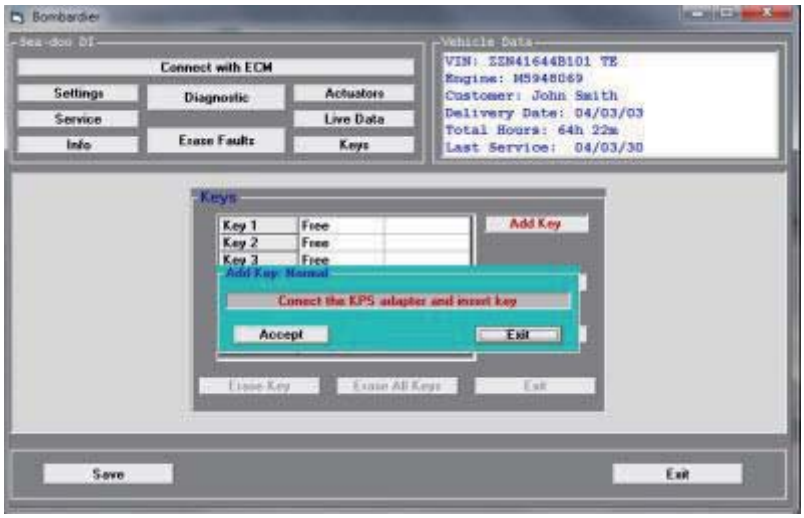
Program new "Normal", "Learning" of "Rental" Key.
Erase "Single" or "All" key(s).

Back to Main Menu
Back to BRP DI Menu

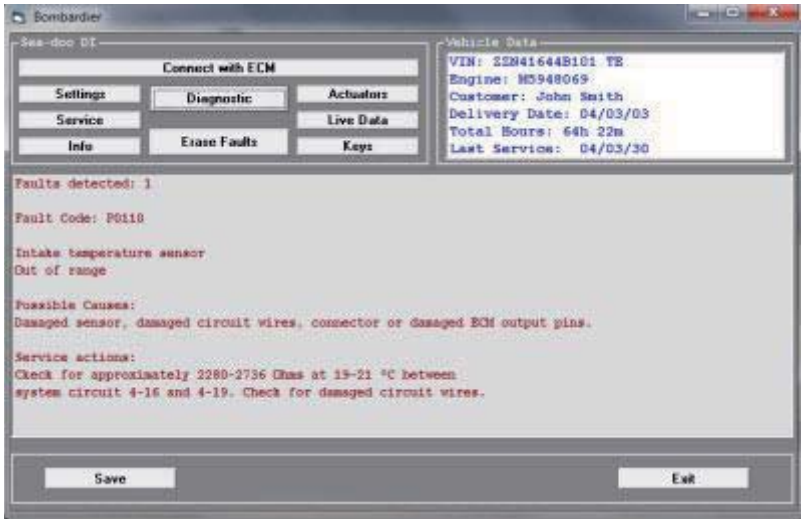
Keys

Please be advised, not to connect or disconnect the K.P.S. to or from the scanner unless the software explicitly asks you to.

When the countdown window appears, please move the lanyard on the KPS to find the correct connector point. As soon as the connection has been established, the countdown window closes



Diagnostic

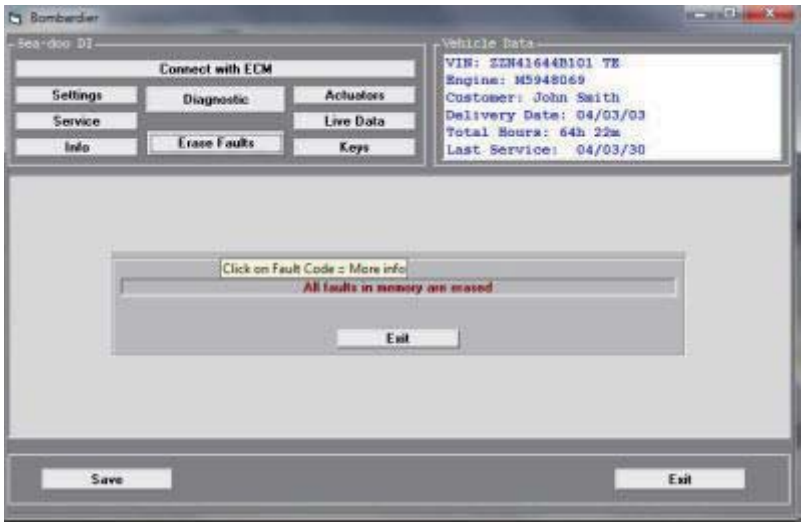


Software reads faults and fault codes, possible causes and service action.

Back to Main Menu

Back to BRP DI Menu

Erase fault codes



Erase fault codes

Back to Main Menu
Back to BRP DI Menu

BRP Carburetor

- *Select model* ..... Page 46
- *Connect to ECM* ..... Page 46
- *Reset Service* ..... Page 46
- *Keys* ..... Page 47

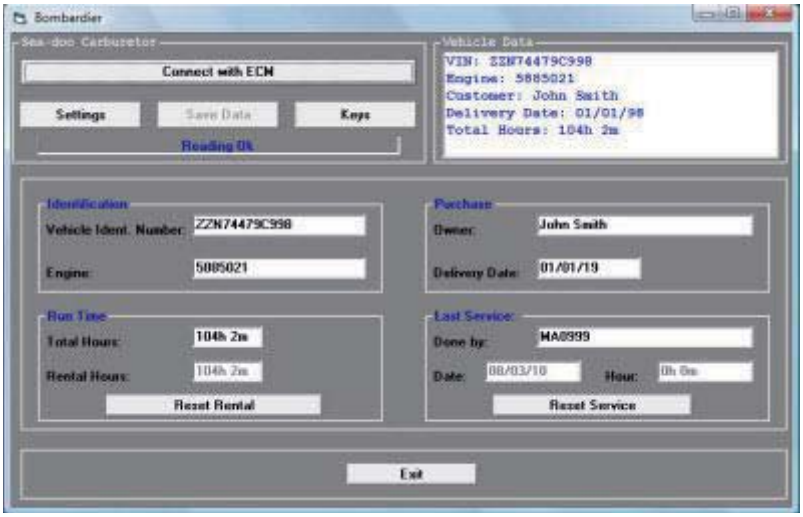
Back to Main Menu

Select Protocol

1. choose Carburetor protocol from the BRP menu

Connect with ECM

2. Hit the "connect button" and attach dess connector to dess post of the ski (buzzer beeps)
3. After about 3-5 seconds you see all the ski information on your computer screen
4. From now on you have 10 min. to do what you need to do
5. If you're done, hit "Save button" and within 35 seconds the complete data will be recorded into the ecm
6. If you get the message "cannot connect with ecm" start the process from the beginning



After reading the data, all HIGHLIGHTED functions are available

Reset Service and Rental hours

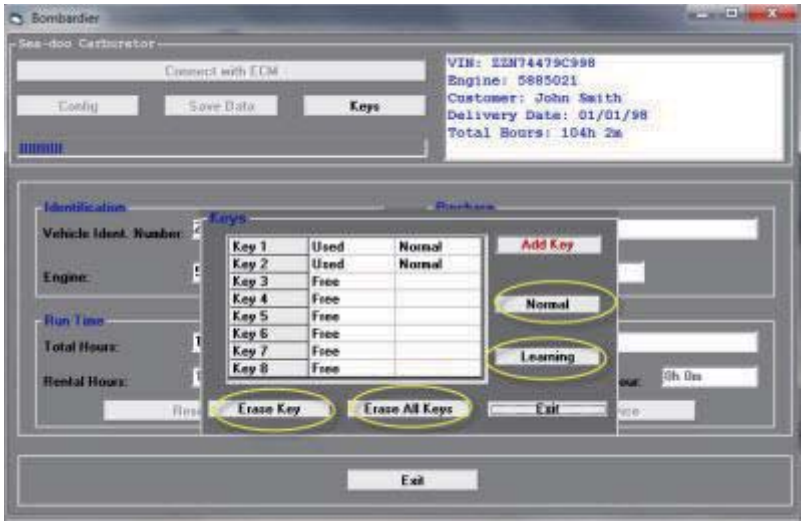
Back to Main Menu

Back to BRP Carbureto Menu

Keys

Please be advised, not to connect or disconnect the K.P.S. to or from the scanner unless the software explicitly asks you to.

When the countdown window appears, please move the lanyard on the KPS to find the correct connector point. As soon as the connection has been established, the countdown window closes



Program new "Normal" or "Learning" Key.
Erase "Single" or "All" ***key(s).***

Back to Main Menu
Back to BRP Carbureto Menu

Yamaha

- *Select model* ..... Page 49
- *Connect to ECM* ..... Page 49
- *Actuators* ..... Page 50
- *Engine Info* ..... Page 50
- *Life Data* ..... Page 51
- *Diagnostic* ..... Page 51
- *Erase faults* ..... Page 52

Back to Main Menu

- Select Protocol

- Connect with ECM

After reading the data, all HIGHLIGHTED functions are available

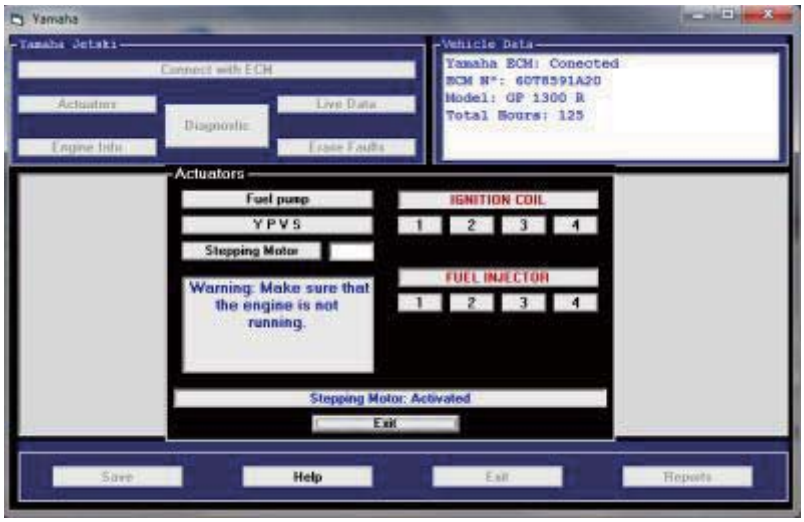
Back to Main Menu
Back to YAMAHA Menu

Actuators

Scan-Sea sends a signal to the Ski ECM to activate the selected element (fuel pump, buzzer, etc.). The part either responds to the signal "Activated" or not "Not activated".

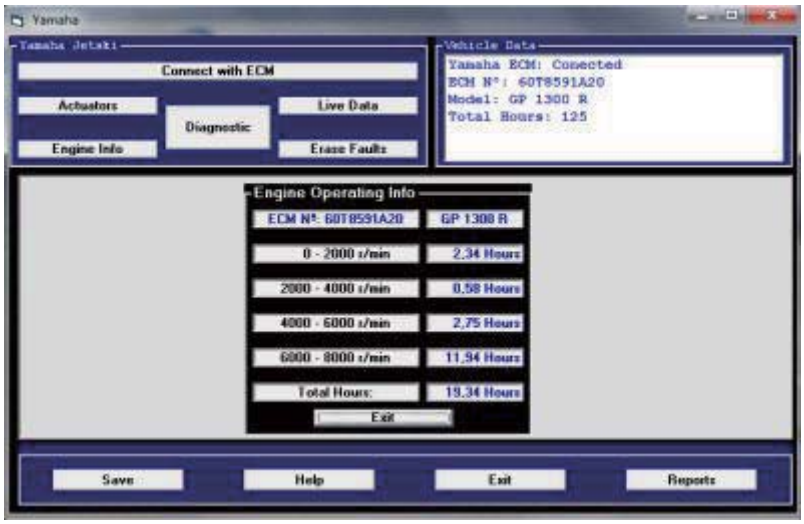
However, this does not indicate if this particular part is working properly or not. The actuators only show if there is a communication between the ECU and the part at this time.

The actuator function is not to detect if a part is defect or not. It is just a quick possibility to see if the part is electronically able to communicate with the ecu, but only at this time. The only way to check these parts is to test them mechanically.



Choose a highlighted button and see the action

Engine Info

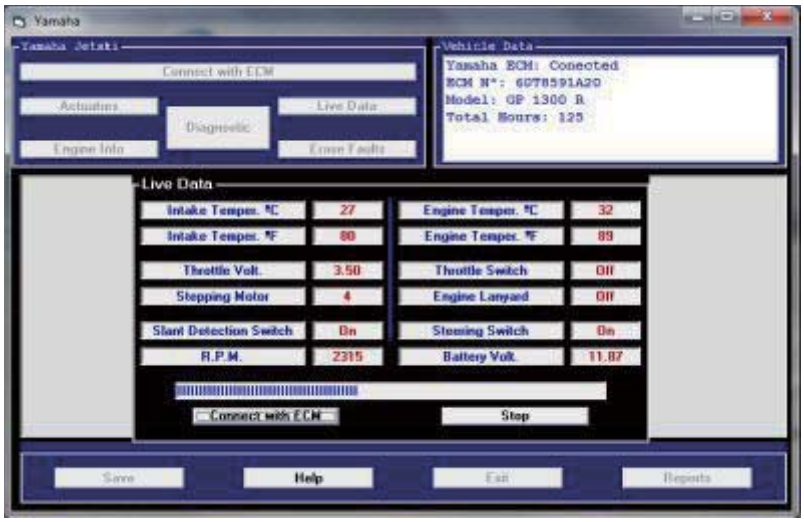


Engine data history

Back to Main Menu

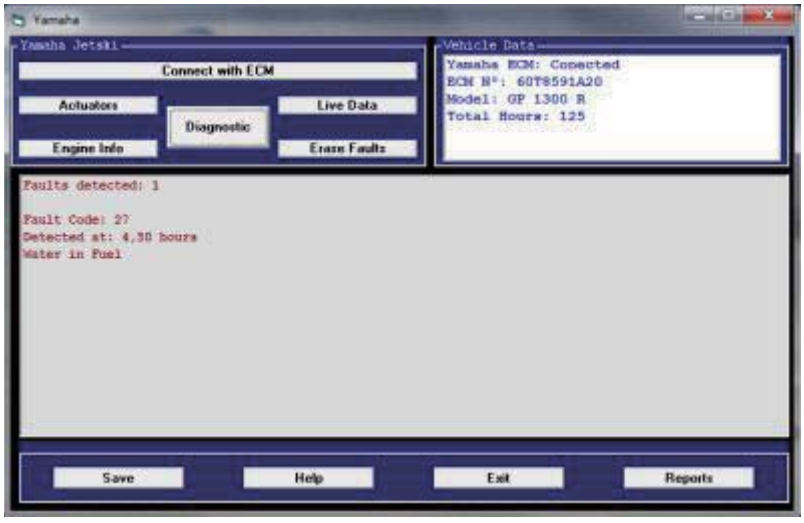
Back to YAMAHA Menu

Live Data



Live data, important (e.g. to check regulator rectifier)

Diagnostic

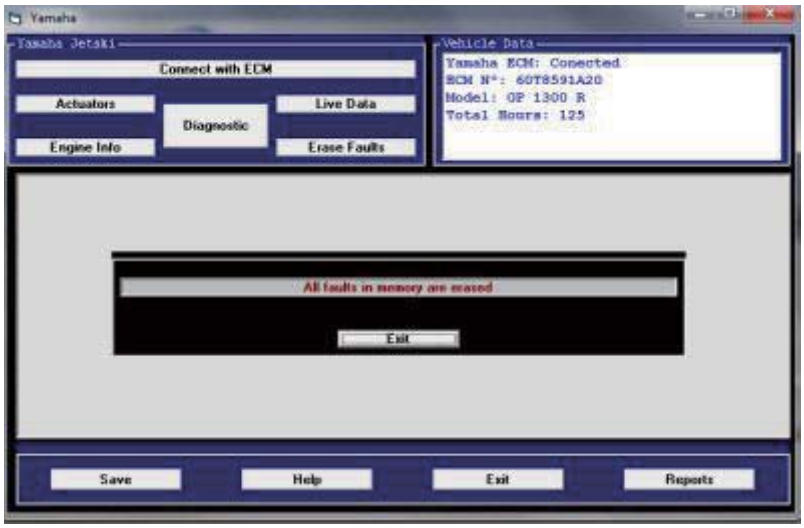


Software reads faults and fault codes, possible causes and service action.

Back to Main Menu

Back to YAMAHA Menu

Erase fault codes



Erase fault codes

Back to Main Menu
Back to YAMAHA Menu

Kawasaki Ficht

- *Select model* ..... Page 54
- *Connect to ECM* ..... Page 54
- *Actuators* ..... Page 55
- *Engine Info* ..... Page 55
- *Life Data* ..... Page 56
- *Service* ..... Page 56/57
- *Diagnostic* ..... Page 57
- *Erase faults* ..... Page 58

Back to Main Menu

Select Protocol

Connect with ECM

After reading the data, all HIGHLIGHTED functions are available

Back to Main Menu
Back to Kawasaki Ficht Menu

Actuators

Scan-Sea sends a signal to the Ski ECM to activate the selected element (fuel pump, buzzer, etc.). The part either responds to the signal "Activated" or not "Not activated".

However, this does not indicate if this particular part is working properly or not. The actuators only show if there is a communication between the ECU and the part at this time.

The actuator function is not to detect if a part is defect or not. It is just a quick possibility to see if the part is electronically able to communicate with the ecu, but only at this time. The only way to check these parts is to test them mechanically.

Choose a highlighted button and see the action

Engine Info

Engine data history

Back to Main Menu

Back to Kawasaki Ficht Menu

Live Data

Live data, important (e.g. to check regulator rectifier)

Service

Service “Read and Save data” (switch ecu)

Back to Main Menu

Back to Kawasaki Ficht Menu

Service
Change total hours

Please be advised:

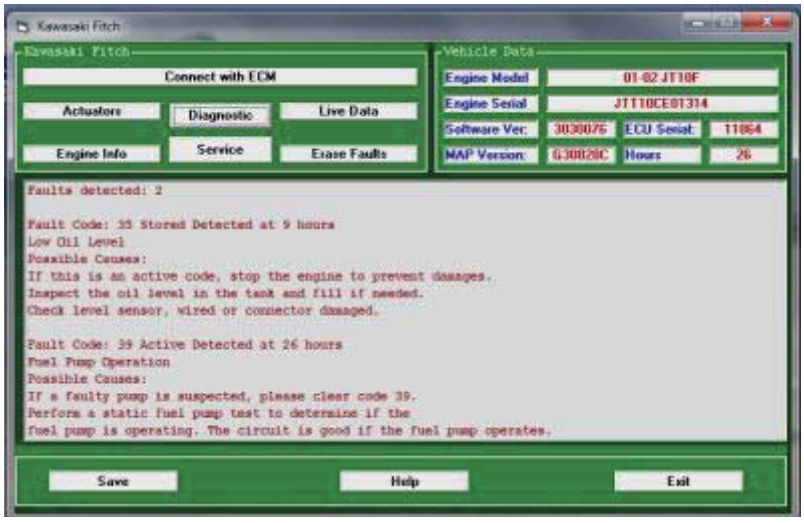
IT IS PROHIBITED BY LAW TO CHANGE THE TOTAL NUMBER OF HOURS TO REACH A BETTER SALE OF THE

WATERCRAFT. THE MANUFACTURER/DISTRIBUTOR OR SELLER OF SCAN-SEA IS NOT RESPONSIBLE FOR MIS-USAGE.

The change of total number of hours is only permitted when replacing parts results into wrong number of hours.

For example: a new ECM was installed and the hours displayed are zero. In this case it is appropriate to change the hours back to the original number.

Diagnostic



Software reads faults and fault codes, possible causes and service action.

Back to Main Menu

Back to Kawasaki Ficht Menu

Erase fault codes

Erase fault codes

Back to Main Menu
Back to Kawasaki Ficht Menu

Kawasaki 12F/15F

- *Select model* ..... Page 60
- *Connect to ECM* ..... Page 60
- *Diagnostic* ..... Page 61
- *Erase faults* ..... Page 61
- *Life Data* ..... Page 62
- *Actuators* ..... Page 62
- *Engine Info* ..... Page 63

Back to Main Menu

- *Select Protocol*

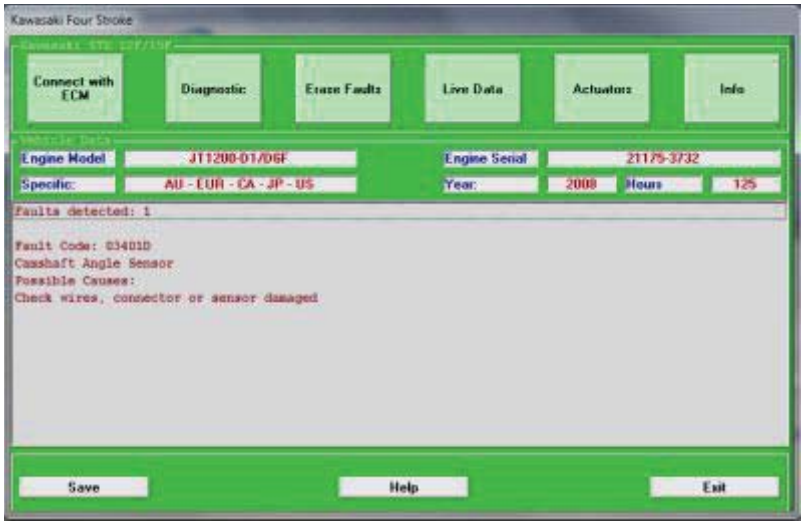
- *Connect with ECM*

After reading the data, all HIGHLIGHTED functions are available

Back to Main Menu

Back to Kawasaki 12F/15F Menu

Diagnostic



Software reads faults and fault codes, possible causes and service action.

Erase fault codes

Erase fault codes

Back to Main Menu
Back to Kawasaki 12F/15F Menu

Live Data

Live data, important (e.g. to check regulator rectifier)

Actuators

Scan-Sea sends a signal to the Ski ECM to activate the selected element (fuel pump, buzzer, etc.). The part either responds to the signal "Activated" or not "Not activated".

However, this does not indicate if this particular part is working properly or not. The actuators only show if there is a communication between the ECU and the part at this time.

The actuator function is not to detect if a part is defect or not. It is just a quick possibility to see if the part is electronically able to communicate with the ecu, but only at this time. The only way to check these parts is to test them mechanically.

Choose a highlighted button and see the action

Back to Main Menu

Back to Kawasaki 12F/15F Menu

Engine Info

Engine data history

Back to Main Menu
Back to Kawasaki 12F/15F Menu

Kawasaki Ultra 250/260/300

- *Select model* ..... Page 65
- *Connect to ECM* ..... Page 65
- *Actuators* ..... Page 66
- Fault info's ..... Page 66
- *Life Data* ..... Page 67
- *Keys* ..... Page 67/68
- *Diagnostic* ..... Page 69
- *Erase faults* ..... Page 69

Back to Main Menu

Select Protocol

Connect with ECM

After reading the data, all HIGHLIGHTED functions are available

Back to Main Menu

Back to Kawasaki Ultra Menu

Actuators

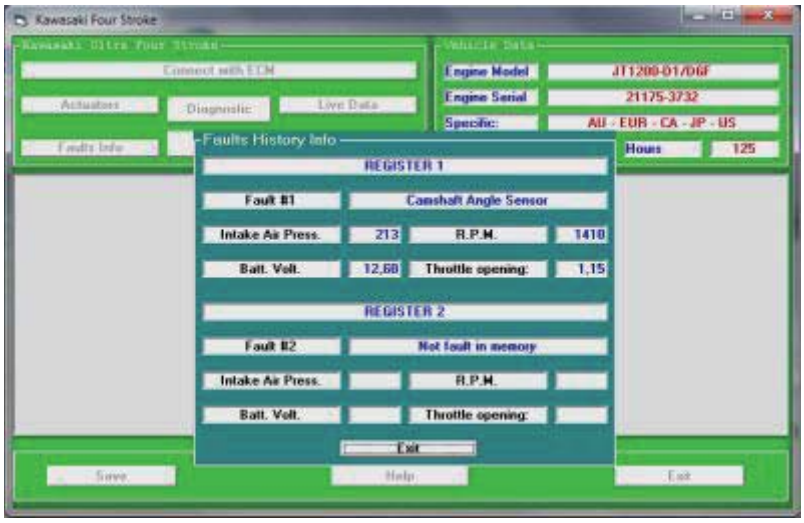
Scan-Sea sends a signal to the Ski ECM to activate the selected element (fuel pump, buzzer, etc.). The part either responds to the signal "Activated" or not "Not activated".

However, this does not indicate if this particular part is working properly or not. The actuators only show if there is a communication between the ECU and the part at this time.

The actuator function is not to detect if a part is defect or not. It is just a quick possibility to see if the part is electronically able to communicate with the ecu, but only at this time. The only way to check these parts is to test them mechanically.

Choose a highlighted button and see the action

Fault Info



Fault Info

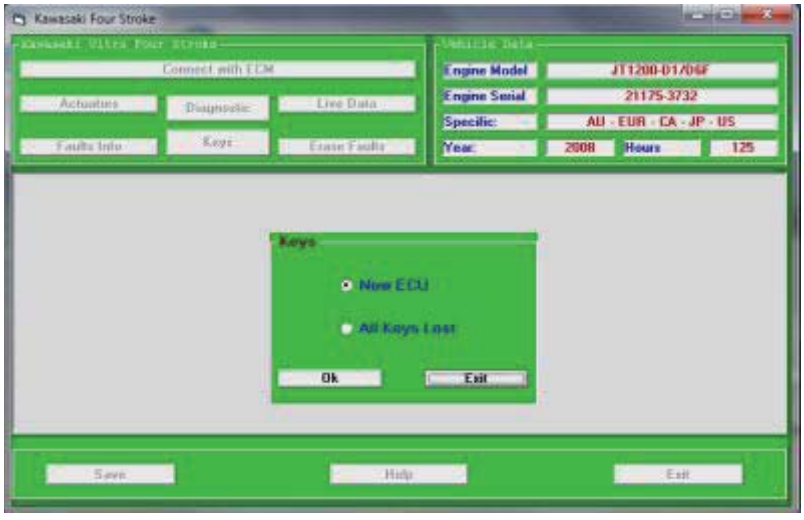
Back to Main Menu

Back to Kawasaki Ultra Menu

Live Data

Live data, important (e.g. to check regulator rectifier

Keys

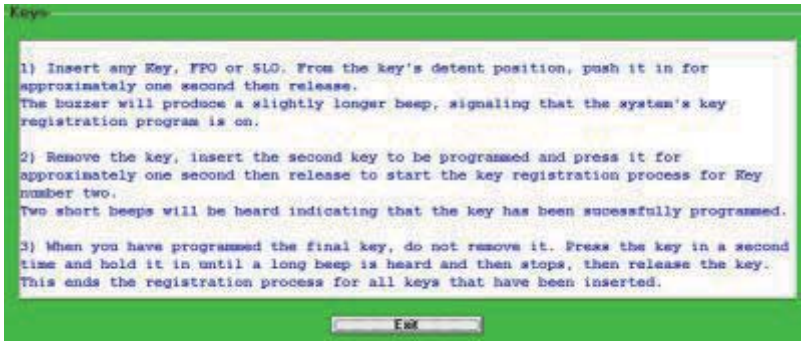


Program key to a new ecu

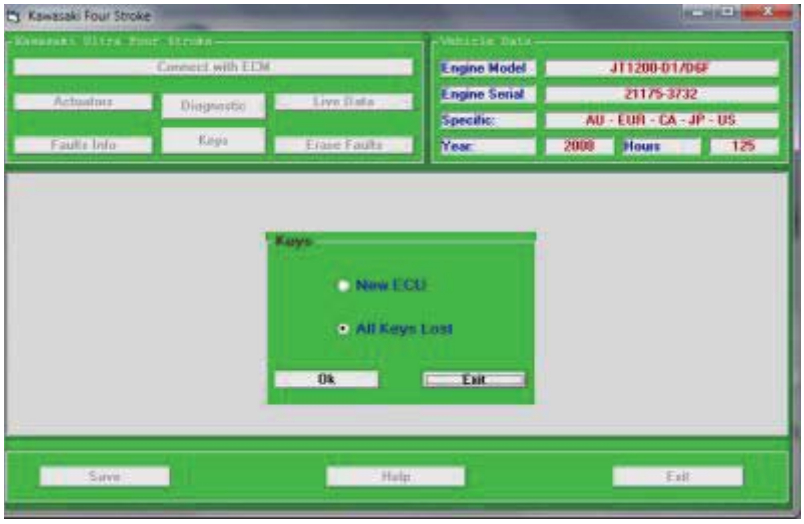
Back to Main Menu

Back to Kawasaki Ultra Menu

Keys



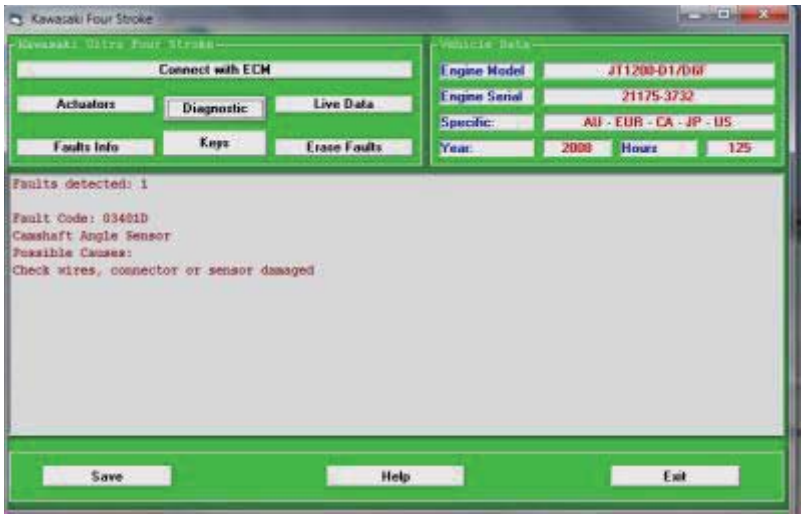
Program key to a new ecu



Lost key procedure

Back to Main Menu
Back to Kawasaki Ultra Menu

Diagnostic



Software reads faults and fault codes, possible causes and service action.

Erase fault codes

Erase fault codes

Back to Main Menu

Back to Kawasaki Ultra Menu

Polaris Ficht models

- *Select model* ..... Page 71
- *Connect to ECM* ..... Page 71
- *Actuators* ..... Page 72
- Fault info's ..... Page 72
- *Life Data* ..... Page 73
- *Service* ..... Page 73/74
- *Diagnostic* ..... Page 74
- *Erase faults* ..... Page 75

Back to Main Menu

- *Select Protocol*

- *Connect with ECM*

After reading the data, all HIGHLIGHTED functions are available

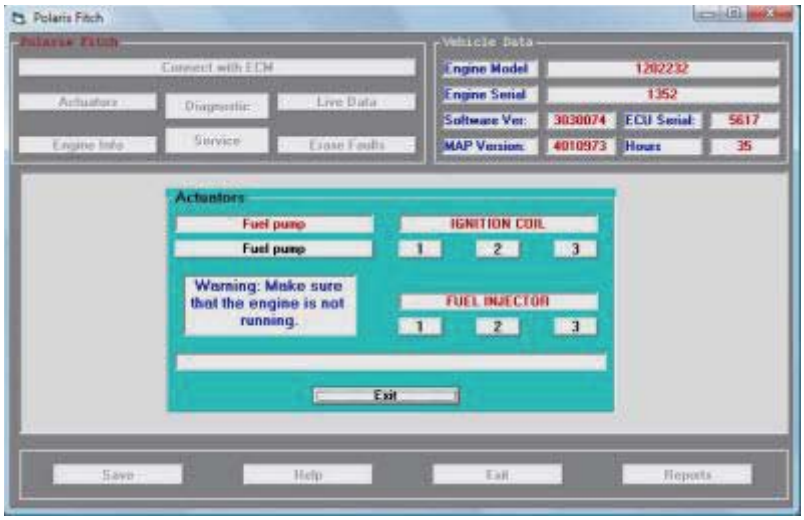
Back to Main Menu
Back to Polaris Ficht Menu

Actuators

Scan-Sea sends a signal to the Ski ECM to activate the selected element (fuel pump, buzzer, etc.). The part either responds to the signal "Activated" or not "Not activated".

However, this does not indicate if this particular part is working properly or not. The actuators only show if there is a communication between the ECU and the part at this time.

The actuator function is not to detect if a part is defect or not. It is just a quick possibility to see if the part is electronically able to communicate with the ecu, but only at this time. The only way to check these parts is to test them mechanically.



Choose a highlighted button and see the action

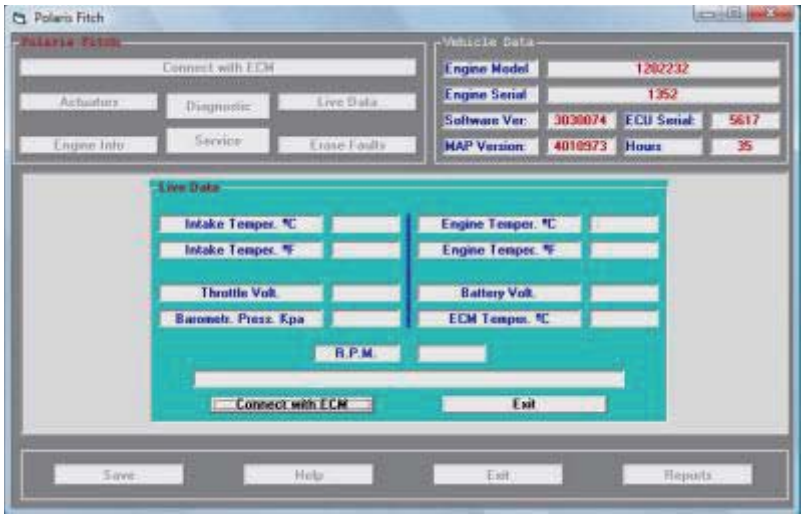
Engine Info

Engine Info

Back to Main Menu

Back to Polaris Ficht Menu

Live Data



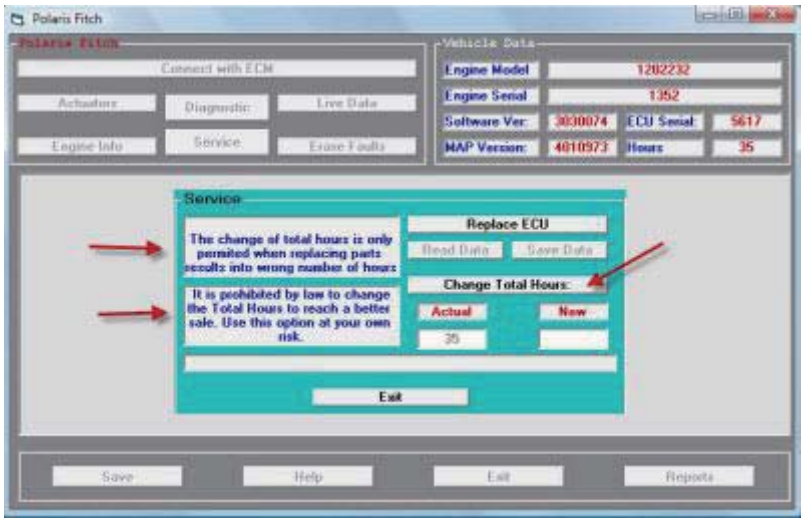
Live data, important (e.g. to check regulator rectifier

Service
Change total hours

Please be advised:

IT IS PROHIBITED BY LAW TO CHANGE THE TOTAL NUMBER OF HOURS TO REACH A BETTER SALE OF THE

WATERCRAFT. THE MANUFACTURER/DISTRIBUTOR OR SELLER OF SCAN-SEA IS NOT RESPONSIBLE FOR MIS-USAGE.



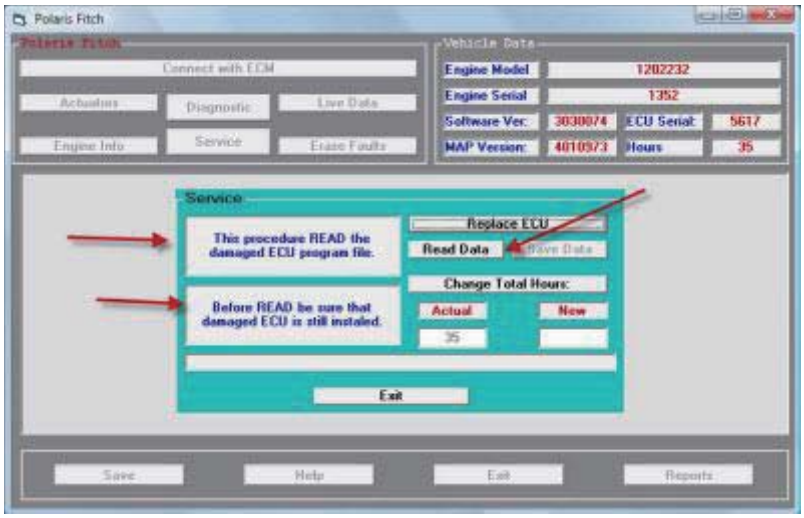
The change of total number of hours is only permitted when replacing parts results into wrong number of hours.

For example: a new ECM was installed and the hours displayed are zero. In this case it is appropriate to change the hours back to the original number.

Back to Main Menu

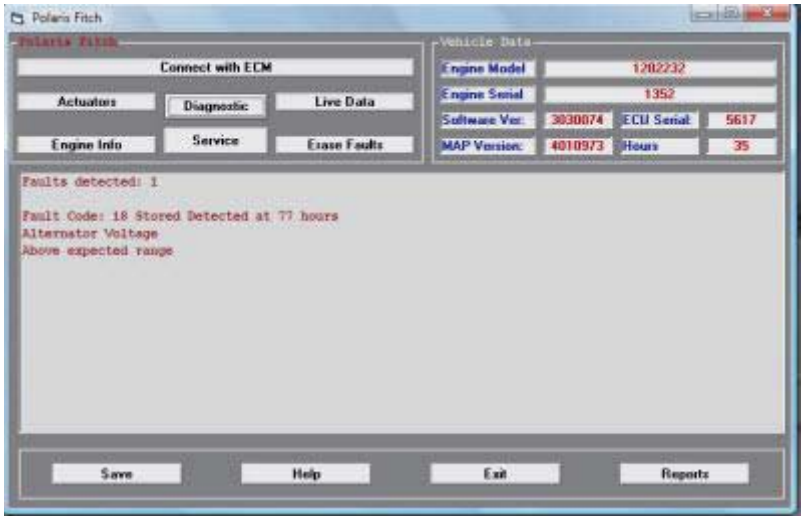
Back to Polaris Ficht Menu

Service



Service “Read and Save data” (switch ecu)

Diagnostic

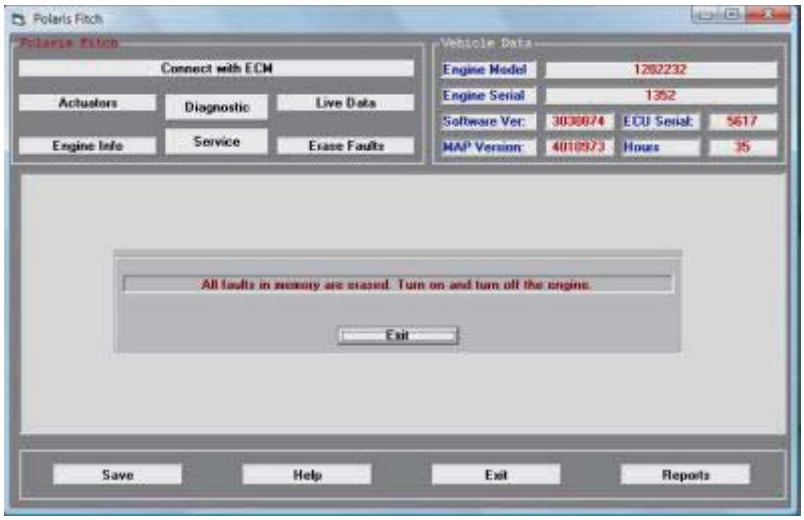


Software reads faults and fault codes, possible causes and service action.

Back to Main Menu

Back to Polaris Ficht Menu

Erase fault codes



Erase fault codes

Back to Main Menu
Back to Polaris Ficht Menu

Polaris 4-stroke

- *Select model* ..... Page 77
- *Connect to ECM* ..... Page 77
- *Actuators* ..... Page 78
- *Diagnostic* ..... Page 78
- *Erase faults* ..... Page 79

Back to Main Menu

Select Protocol

Connect with ECM

After reading the data, all HIGHLIGHTED functions are available

Back to Main Menu
Back to Polaris 4-stroke Menu

Actuators

Scan-Sea sends a signal to the Ski ECM to activate the selected element (fuel pump, buzzer, etc.). The part either responds to the signal "Activated" or not "Not activated".

However, this does not indicate if this particular part is working properly or not. The actuators only show if there is a communication between the ECU and the part at this time.

The actuator function is not to detect if a part is defect or not. It is just a quick possibility to see if the part is electronically able to communicate with the ecu, but only at this time. The only way to check these parts is to test them mechanically.

Choose a highlighted button and see the action

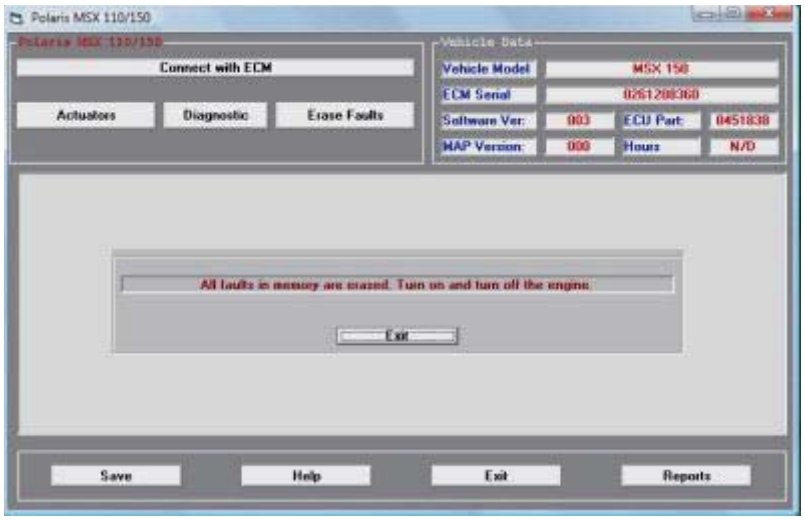
Diagnostic

Software reads faults and fault codes, possible causes and service action.

Back to Main Menu

Back to Polaris 4-stroke Menu

Erase fault codes



Erase fault codes

Back to Main Menu
Back to Polaris 4-stroke Menu

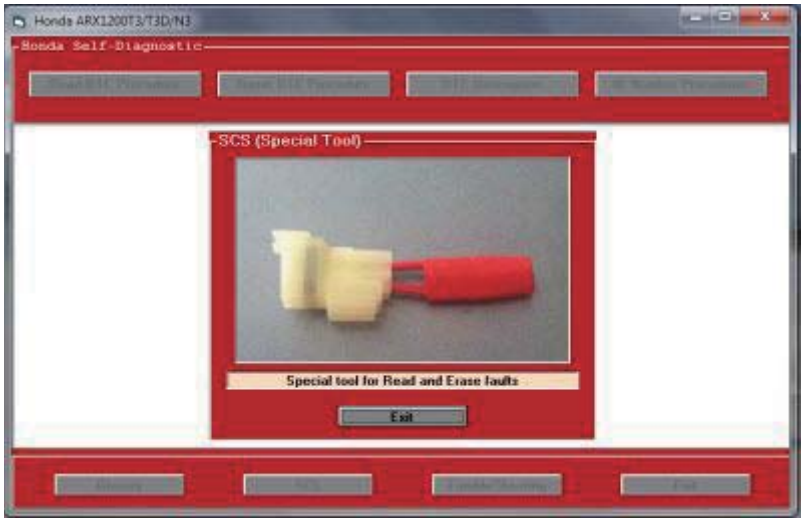
Honda

- *Select model* ..... Page 81
- *Connector* ..... Page 81

Back to Main Menu

Select Protocol

Connector



Self Diagnostic, software translates codes.

Back to Main Menu

Back to Honda Menu

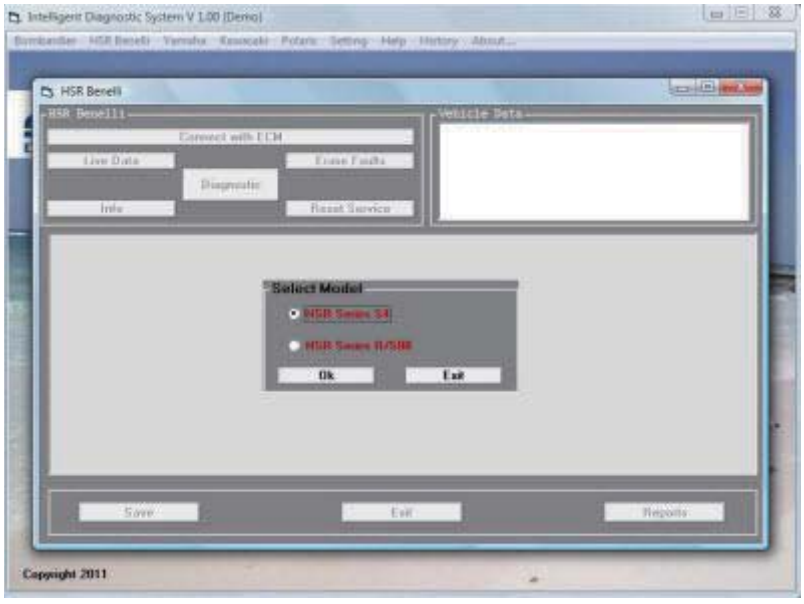
HSR Benelli

- *Select model* ..... Page 83
- *Connect to ECM* ..... Page 84
- *Live Data* ..... Page 84
- *Info* ..... Page 85
- *Diagnostic* ..... Page 85
- *Erase faults* ..... Page 86

Back to Main Menu

- *Select Protocol*

- *Select model*



Select Standup or sit down model

Back to Main Menu
Back to HSR Benelli Menu

Connect with ECM

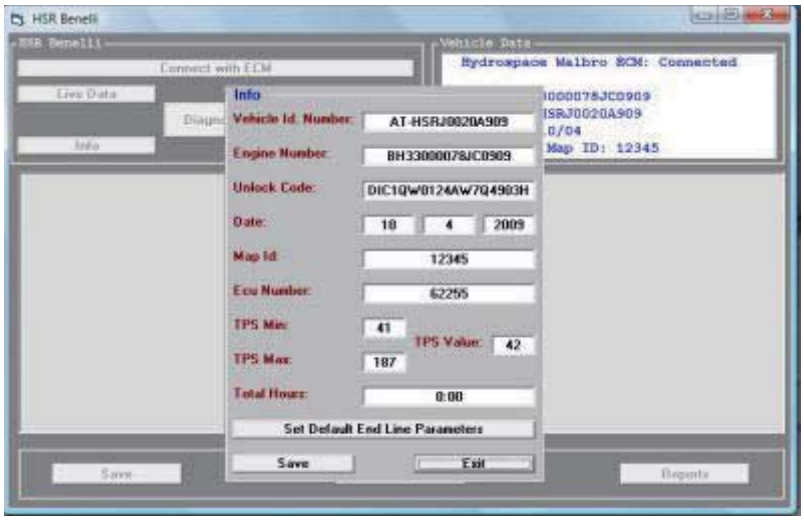
After reading the data, all HIGHLIGHTED functions are available

Live data

Live data, under running conditions

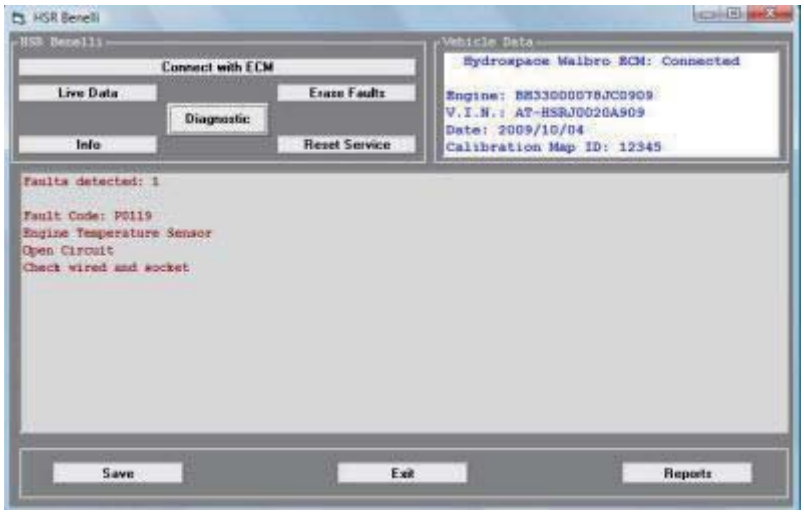
Back to Main Menu
Back to HSR Benelli Menu

Info



General Ski information

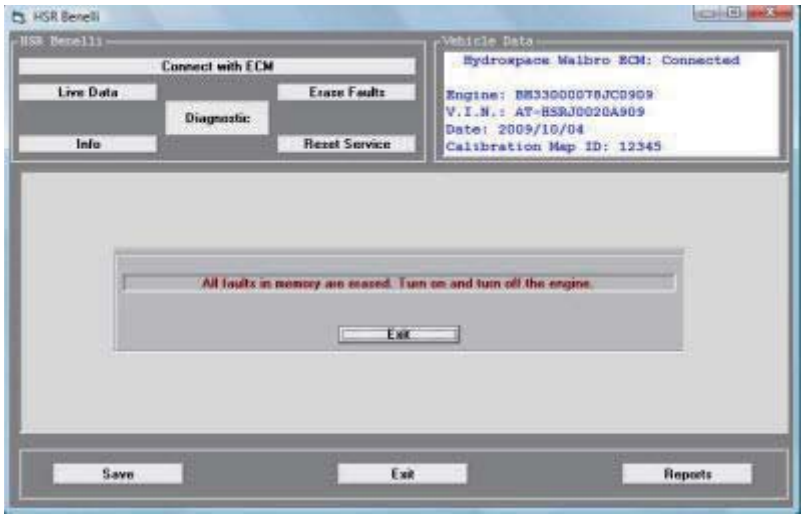
Diagnostic



Software reads faults and fault codes, possible causes and service action.

Back to Main Menu
Back to HSR Benelli Menu

Erase fault codes



Erase fault codes

Back to Main Menu
Back to HSR Benelli Menu

Support

Scan World System US, Inc. is providing support about product handling to registered customers. Detailed technical support, especially in case of software updates or hardware check outs, will be provided directly from the manufacturer. Scan World System requires support requests by e-mail in order to receive the most detailed information possible (please see support information)

Before requesting support please make sure you're aware of the ***following:***

Vessel/vehicle to diagnose

Scan World System software contains applications for several different brands and manufacturers. Each manufacturer has its own way to communicate with the internal ecm/ecu. The communication may also be interrupted due to difficulties caused by the vessel/vehicle. Tests have revealed communication problems between the vessel/vehicle and the manufacturer's own OEM diagnostic software

Computer

Each computer is different. In general, Scan World System does not require a special computer system. The only requirement is that the operation system has to be Microsoft Windows. However, the connection to the vessel/vehicle can be very time sensitive. A computer with too many open applications, processes running in the background (not even known by the computer owner), or viruses can cause trouble leading to no connection at all, or interruption in showing live data.

Changes made by the vessel/vehicle manufacturer

In some cases the manufacturers have made internal changes since Scan World System developed the software or Scan World System was not aware of certain specs. In a situation like this, the Scan World System engineers will make the adjustments as quickly as possible. For these occurrences, our customers get the unlimited FREE software updates.

Tool handling

It is very important for the engineers to know how the customer is using the diagnostic tool. To avoid wasting valuable time on both sides by not communicating all the important details and correct information, please use our support request forms.

Scan World System appreciates your cooperation!

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Updates

Software updates are available at no charge *(except Mariner5 and Scan-Smart, see * below)* to the registered purchaser. Customer understands that Scan World System US Inc. is not the manufacturer of the products purchased by Customer hereunder and the only updates offered are those of the manufacturer, not Scan World System US Inc.

The purchaser receives his personal username and password after registration.

The software update can de downloaded from our web-server here.

Notifications will be sent via email to registered buyers if an update requires additional hardware to make the new application function, this hardware may be sold separately. Updates not only include new applications, but also general changes in software handling and software improvements, which means all software updates must be installed to maintain system integrity and functionality. Wherever applicable, customers will receive and must install the free software update no matter if additional hardware is, or is not, purchased. Late or overdue payments will exclude those from any software updates and/or support service until the account is settled.

**Scan-Smart updates are subject to a yearly update fee (see Scan-Smart pricing)! Mariner5 products have 2 years free software updates and support, beginning at purchase date. After the 2 years a yearly update fee applies.*

Warranty

Customer understands that Scan World System US Inc. is not the manufacturer of the products purchased by Customer hereunder and the only warranties offered are those of the manufacturer, not Scan World System US Inc. All warranty claims are processed through the product manufacturers and subject to their policies and discretion. If Scan World System US Inc. accepts the warranty shipment, Scan World System US Inc. will submit your product to the manufacturer for an evaluation. The product manufacturer will determine whether the product qualifies for warranty. The customer is responsible for complete shipping charges.

All products are sold AS IS. In purchasing the products, Customer is relying on the manufacturer's specifications only and is not relying on any statements, specifications in brochures or other illustrations representing the product that may be provided by Scan World System US Inc. Scan World System US Inc. hereby expressly disclaim all warranties either expressed or implied, related to products sold by third parties or affiliates of Scan World System US Inc., including without limitation, any warranty of merchantability, fitness for a particular purpose or no infringement. This disclaimer does not affect the terms of the manufacturer's warranty, if any.

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Important Web-Page Links

1. Installation Guide
2. Software Manuals
3. Software Installation and Password request
4. Before requesting support please read this ...
5. Software Updates
6. Frequently asked questions
   a. iDS (scanner) not found
   b. Software does not start
   c. iDS does not power up, Hardware check
   d. No communication with ecu
7. USB driver download
8. Form "Request Hardware Support"
9. Form "Request Software Support"

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